

# Web Hosting

## It appears my website is down, what do I do?

If you are unable to access your website hosting by us, there could be a number of things you can do to find out why.

1. Check to make sure you're connected to the internet. Try visiting another website.
2. Check to make sure your domain name address hasn't expired by doing a [WHOIS lookup](#).
3. Check for any relevant error messages that might help our Support Team.
4. Try using a different web browser to see if the website comes up.

If you can't seem to figure it out, please contact us so we can help you find out what's happening.

Unique solution ID: #1013

Author: Meganet Team

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