

# Email

## I can receive, but I can't send. What should I do?

You may find that out of the blue, you may be able to receive messages just fine, but be unable to send messages out. If this happens, you will want to:

1. Open your email settings (varies by whichever email software client you are using).
2. Look for outgoing mail settings.
3. Make sure the server name is smtp.meganet.net, and the port is 587.
4. Ensure Outgoing Mail Server Authentication is enabled (using the same username/password as your incoming mail server).

If these steps do not help, please contact us.

Unique solution ID: #1022

Author: Meganet Team

Last update: 2015-10-06 16:57